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General sales and deliveries conditions

Quotations and orders:

Our quotations are without obligation. Orders which cannot be delivered from stock will be acknowledged. Orders may only be cancelled by mutual written agreement.

The reproduction or transmission of drawings and pictures to a third party are prohibited. Illustrations and measurements in our prints are not binding. Our tools are constant developed and adapted to new norms.

Items, which do not belong any more to our standard programme, although still featured in the catalogue, will be quoted and invoiced as special execution.

Prices:

Our prices are ex works, excluding packing, freight, customs and legalisation duties. Minimal invoice amount is CHF 50.00. We reserve the right to change prices and to invoice the tools at the new prices.

Payment:

Our invoices must be paid within 30 days from invoice date without any discount, in advance or against irrevocable and confirmed documentary credit to be opened in our favour with a Swiss bank. All banking commissions and charges have to be born by the buyer.

Right of ownership:

We reserve the right of ownership of all goods supplied until the sales price has fully been paid.

Delivery terms:

Confirmed delivery terms are not binding. We will do our best to maintain them. However, we cannot accept responsibility of direct or consequential losses due to delayed deliveries.

Despatch:

According to the instruction of the buyer, ex works. The shipment is insured.

Returns:

Returns are accepted only after agreement with the supplier. A tax of 20 % (minimal amount CHF 20.00) will be invoiced.

Guarantee:

We assure a perfect execution of our tools.

Tools recognised to be defective by the supplier will be replaced but without prejudice.



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Special conditions:

In case of partial or total interruption of our production, we reserve the right to cancel partially or totally our delivery commitments.

Complaints:

Complaints will be considered only within 8 days after receipt of the goods.

Special executions:

For all special tools we reserve the right to over or under supply the ordered quantity.

Tribunal:

The seat of court of law for supplies and payment is Nidau (Switzerland).
All disputes are subject only to Swiss law.

Warning:

All cutting tools may break or shatter if improperly used. Government regulations require use of safety glasses and other appropriate safety equipment at all times in the vicinity of use. Grinding of taps or dies may produce dangerous dust and should only be done under established safety guidelines.